



# Parent Voice feedback

Wednesday 8th May 2024

This was the fifth coffee morning of the academic year. Parents from a range of year groups were represented. As seen in the slides, current communication channels were discussed and future options considered.

The following summarizes parent feedback from the meeting into 2 key areas; WWW (What Works Well) and EBI (Even better if).

Theme: Communication	
WWW (What's working well)	EBI (Even better if)
<ul style="list-style-type: none"> <li>Access to the Arbor app</li> </ul>	<ul style="list-style-type: none"> <li>Arbor app sending notification about upcoming events. Ms Kingshott discussed using another app for this and feedback was that an additional app may be too much for parents and to try and use a platform that we already have or that most parents would have</li> </ul>
<ul style="list-style-type: none"> <li>Emails being sent only a Friday is positively received</li> </ul>	<ul style="list-style-type: none"> <li>Copying in the message into the email body to be considered, to allow for searching and accessibility consideration</li> </ul>
	<ul style="list-style-type: none"> <li>Consideration about the use of attachments and pdfs, as these can take up space in inboxes</li> </ul>
<ul style="list-style-type: none"> <li>Parents are getting use to looking at the new notice board at the main entrance</li> </ul>	<ul style="list-style-type: none"> <li>Notice board to also be located at the entrance to after school club</li> </ul>
<ul style="list-style-type: none"> <li>Newsletter is full of information, celebrates a range of events and shows the progress of the school. Also like that the link can be easily clicked on.</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>
<ul style="list-style-type: none"> <li>Move of annual report to Spring</li> </ul>	<ul style="list-style-type: none"> <li>Ms Kingshott shared the update of</li> </ul>

was positive and allowed parents to support their child at home during the Summer term	introducing an Autumn and Summer summary report, which were positively received
<ul style="list-style-type: none"> <li>• Good range of parent workshops this year</li> </ul>	<ul style="list-style-type: none"> <li>• Consider if they can be live streamed or recorded</li> </ul>
<ul style="list-style-type: none"> <li>• New website is easier to use and the calendar is kept up to date</li> </ul>	<ul style="list-style-type: none"> <li>• Share with parents the function of subscribing to the calendar</li> </ul>
<p><b>General comments:</b> Overall positive feedback about current communication channels and the changes made this academic year.</p>	
<b>Leadership Actions/responses to EBI</b>	<b>Time Frame</b>
<ul style="list-style-type: none"> <li>• Ms Bowen to look into the notification settings on the Arbor app to research options for instant messaging about upcoming events</li> <li>• Ms Donegal to research options for a private instagram account to share updates</li> </ul>	<ul style="list-style-type: none"> <li>• September 2024</li> </ul>
<ul style="list-style-type: none"> <li>• Ms Bowen to consider the use of letters / pdfs and letter content to be copied into main body of email</li> </ul>	<ul style="list-style-type: none"> <li>• Immediately</li> </ul>
<ul style="list-style-type: none"> <li>• Mr Ridler to source a notice board to go outside breakfast and after school club</li> </ul>	<ul style="list-style-type: none"> <li>• September 2024</li> </ul>
<ul style="list-style-type: none"> <li>• Ms Kingshott to roll out Summer summary reports</li> </ul>	<ul style="list-style-type: none"> <li>• End of Summer term 2024</li> </ul>
<ul style="list-style-type: none"> <li>• Ms Kingshott to trial recorded workshop on the remaining workshops this term and create a mix of online, in person and recorded for 2024 / 2025</li> </ul>	<ul style="list-style-type: none"> <li>• Summer term 2024 and September 2024 share 2024 / 2025 schedule</li> </ul>
<ul style="list-style-type: none"> <li>• Ms Bowen to share how to subscribe to the school calendar</li> </ul>	<ul style="list-style-type: none"> <li>• Immediately</li> </ul>